



This document is a summary only and Slingshot broadband terms and conditions can be found online www.slingshot.co.nz/terms

OFFER SUMMARY

NAKED ADSL BROADBAND

SERVICE OVERVIEW

Service description	Naked Broadband rental	
Availability	<p>ADSL Broadband is not available everywhere. Some customers are outside of New Zealand's broadband coverage area.</p> <p>There are several factors that will affect your ADSL availability and speeds. These include your distance from the exchange, the condition of your copper wiring, noise on the copper line and line attenuation.</p> <p>Enter your address into our address checker, to see if ADSL is available at your address.</p>	
Naked VDSL	Charge	MONTHLY DATA ALLOWANCE
	\$74.95 per month	150GB
	\$89.95 per month	Unlimited
	<p>Prices are current as at 27 November 2018 and are subject to change. To see current pricing please see our broadband plans page.</p>	
Additional Data Charges	<p>If you go over your data cap, we will apply data blocks (they cost \$10 for 5GB), rather than slow you down. We'll email you before you reach your cap so that you know it's about to be reached, and data blocks added.</p> <p>If you would like to put a hard limit on your cap, and go to dial up speed once you have reached the cap, you can select this option in Slingshot's My Account section.</p>	
Modem	<p>Free wireless modem. A one off modem courier charge of \$14.95 applies</p>	
Minimum contract period	12 months	
Setup Charge	<p>Free transfer from your current internet provider to Slingshot. If there is no existing service at the address a new connection fee of \$52 may apply.</p> <p>A connection and wiring option is available for \$199, which involves a technician installing a splitter jackpoint in your home.</p>	

BROADBAND PERFORMANCE

Access Type	ADSL. For more information about the different access types visit www.tcf.org.nz/broadband
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OTHER INFORMATION

Early termination fee	If your service is disconnected prior to the completion of your contract period, you will be charged an early termination fee of up to \$199.
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Notice period	If you cancel within the fixed term period, you will be liable for any applicable termination charges. We require 30 days' notice of cancellation
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Traffic management	We may use traffic prioritisation policies for our plans at any time to improve the overall performance amongst our customers.
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Fair Use	Slingshot does not enforce a fair use policy.
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Effects on other services	Your broadband service requires mains power to operate. If power is not available (e.g. during a power outage), your broadband, and any services which run over it, may stop working unless you have battery backup in your home. You should check with the provider of any existing essential services such as security alarms, medical alarms and EFTPOS to make sure they will operate with this broadband service.
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Optional charges	Additional charges may apply for items such as for connection and wiring installations and additional in-home technician work performed at the time of installation.
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Disputes	Information about our customer complaints process is available here . Slingshot is currently a member of the Telecommunications Disputes Resolution Service (TDRS), more details available here .
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All pricing quoted is inclusive of GST

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