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OFFER SUMMARY

NAKED FIBRE 100 BROADBAND (UFB) 100Mbps / 20Mbps

SERVICE OVERVIEW

Service description	Naked Fibre Broadband rental
Availability	Ultra Fast Broadband is not available everywhere. It is a gradual rollout process planned to be complete in 2019. Enter your address into our address checker, to see if UFB is available at your address.

Naked UFB 100Mbps / 20Mbps

Charge	Billing	Data Allowance	Local Fibre Company
$69.95	Monthly	150GB	Chorus
$74.95	Monthly	150GB	UFF, Northpower
$84.95	Monthly	Unlimited	
$39.10	Fortnightly	Unlimited	
$19.55	Weekly	Unlimited	

Prices are current as at 1 November 2019 and are subject to change.
To see current pricing please see our Fibre broadband plans page.

Additional Data Charges	If you go over your data cap, we will apply data blocks (they cost $10 for 5GB), rather than slow you down. We'll email you before you reach your cap so that you know it's about to be reached, and data blocks added. If you would like to put a hard limit on your cap and go to dial up speed once you have reached the cap, you can select this option in Slingshot's My Account section.

Modem	**New modem option**	**Bring your existing modem option**
	Free modem rental available ($14.95 postage and packaging fee applies). All Slingshot modems are rented and must be returned should you cancel your service. If it is not returned, you will be charged $100 to recover the cost of the device.	Bring your existing modem with your existing Wi-Fi settings. Please note, we will be unable to offer Wi-Fi set up or troubleshooting support for any non Slingshot supplied Modems.
Minimum contract period	12 months	6 Months

BROADBAND PERFORMANCE

Access Type	Ultra Fast Broadband 100 / 20. For more information about the different access types visit www.tcf.org.nz/broadband

OTHER INFORMATION

Early termination fee	If your service is disconnected prior to the completion of your contract period, you will be charged and early termination fee of up to $250.
Notice period	If you cancel within the fixed term period, you will be liable for any applicable termination charges. We require 30 days' notice of cancellation
Traffic management	We may use traffic prioritisation policies for our plans at any time to improve the overall performance amongst our customers.
Fair Use	Slingshot does not enforce a fair use policy.
Effects on other services	Your Fibre (UFB) broadband service requires mains power to operate. If power is not available (e.g. during a power outage), your broadband, and any services which run over it, may stop working unless you have battery backup in your home. You should check with the provider of any existing essential services such as security alarms, medical alarms and EFTPOS to make sure they will operate with this fibre (UFB) broadband service.
Optional charges	Additional charges may apply for items such as non-standard installations, additional in-home technician work performed at the time of installation.
Disputes	Information about our customer complaints process is available here. Slingshot is currently a member of the Telecommunications Disputes Resolution Service (TDRS), more details available here.

All pricing quoted is inclusive of GST

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